

## **Programme Manager**

Generous package - London

Reporting to Board

Our Client leads the field in personalized email marketing for smart retailers, including many established high street names. With AI-powered customer intelligence and a cross-channel marketing platform, our client brings together everything competitive retailers seek for effective retention marketing. They are the 'go to' solution for this sector. Well funded and lead by a very dynamic CEO; their prospects are excellent.

Reporting to the board, you'll be an experienced delivery team manager, able to motivate highly skilled developers to deliver industry best of breed solutions. An excellent communicator, your role will be to liaise with customers whilst developing and growing the team. Selfmotivated and a team player, we are looking for a programme manager with at least five years experience delivering top end solutions. You'll lead a highly skilled team. A confident leader, you will slot into a dynamic start up. We are seeking an ambitious leader who is familiar with:

- Process optimisation you will be responsible for designing, optimising and implementing project management and delivery processes. These processes will evolve as the company scales and you will relish the challenge of increasing output in the most cost effective way.
- Resource management and forecasting you will assign resources to projects, anticipate
  and plan for future needs. These forecasts will be aligned to company-wide objectives
  and capacity.
- Project tracking you will have a collective view of all client projects, their status, along
  with any issues or risks and guide the team in terms of prioritisation, always driven by
  customer's needs.
- You'll motivate and lead and inspire the delivery team to be exceptional at what they do.
- You'll have at least five years' project management experience managing multiple technical projects. If you have delivered this work for retail clients that's a plus, but not essential. Equally experience working with a marketing automation company and/or email service provider is advantageous but not essential.

We are looking for a skilled team focused delivery manager. Do you want an exciting challenge, where the team is paramount and the culture is open? If so, please contact Nigel McNeill-Moss on +44 20 7439 1919 or send your CV to <a href="mailto:nigel@prospectmsl.com">nigel@prospectmsl.com</a>. Quote ref 8221-OM-NMM